



## Telehealth Local Resources

### Ashtabula

1. Local Suicide Prevention Hotline

Help Network of Northeast Ohio Phone: 1-800-577-7849

2. Contact information for Local Police

Ashtabula Police Department 110 W 44th St #1/2, Ashtabula, OH 44004 Phone: 440-998-2221

3. Contact information for Local Fire Department

Ashtabula Fire Department 4326 Main Ave, Ashtabula, OH 44004 Phone: 440-992-7192

4. How to access crisis assistance for equipment malfunction:

If you experience computer issues during your Telehealth visit, please notify the staff immediately. You will be provided with another computer and your telehealth session will be re-established with your provider. If you experience internet connectivity issues, please notify the staff immediately. A mobile hotspot will be utilized to re-establish internet connectivity and telehealth session with your provider until internet connectivity issues can be resolved.