



## Telehealth Local Resources

### Willoughby

1. Local Suicide Prevention Hotline  
Mental Health Recovery Board Crisis Hotline Phone: (440) 953-8255  
National Suicide Prevention Lifeline Phone: 1-800-273-8255
2. Contact information for Local Police  
Willoughby Police Department 36700 Euclid Avenue Willoughby, Ohio 44094  
Phone (440) 951-1234-this number is monitored 24/7 (dispatch)
3. Contact information for Local Fire Department  
Willoughby Fire Department Location 1: 37000 Euclid Avenue Willoughby, Ohio 44094  
Willoughby Fire Department Location 2: 2080 Lost Nation Road Willoughby, Ohio 44094  
(440) 953-4343 – non-emergency
4. How to access crisis assistance for equipment malfunction:  
If you experience computer issues during your Telehealth visit, please notify the staff immediately. You will be provided with another computer and your telehealth session will be re-established with your provider. If you experience internet connectivity issues, please notify the staff immediately. A mobile hotspot will be utilized to re-establish internet connectivity and telehealth session with your provider until internet connectivity issues can be resolved.